

Information on Complaints received against public servants

Complaints Received during 2019-20

S. No.	Category	Number of Complaints
1.	State Government Officials, Public sector understandings, Statutory Bodies, Judicial Institutions, and Autonomous Bodies at State Level	613
2.	Central Government Officials	245
3.	Public sector understandings, Statutory Bodies, Judicial Institutions, and Autonomous Bodies at Central Level	200
4.	Private Persons and Organizations	135
5.	State Ministers and Members of Legislative Assemblies	6
6.	Union Ministers and Members of Parliament	4
7.	Others	4
8.	Requests/Comments/Suggestions	220
	Total	1427

ACTION ON COMPLAINTS RECEIVED AGAINST PUBLIC SERVANTS

Status of action on Complaints Received during the year 2019-20 as on 30.06.2021

S. No.	Action Taken	Number of Complaints
1.	Beyond Jurisdiction of Lokpal of India	1219
2.	Complainants advised to file on Prescribed Form	89
3.	Pending for Status/Inquiry Report	02
4.	Status/Inquiry reports received and are under consideration of the Lokpal of India	01
5.	Closed after perusal of Status/Inquiry Reports	37
6.	Closed due to other authority being seized of the matter	37
7.	Directions issued to Concerned Authorities for Appropriate Action	34
8.	Closed-as repeat complaints	03
	Total	1427

COMPLAINTS PENDING WITH OTHER AGENCIES

Status of complaints received during the year 2019-20, pending with various agencies as on 30.06.2021.

Agency	No. of Cases for Status Report
Director General of Income Tax (Vigilance)	1
Chairman, Central Board of Indirect Taxes & Customs (CBIC)	1
	Total=2