

Information on Complaints received against public servants

Complaints Received during year 2019-20

S. No.	Category	Number of Complaints
1.	State Government Officials, Public sector undertakings, Statutory Bodies, Judicial Institutions, and Autonomous Bodies at State Level	613
2.	Central Government Officials	245
3.	Public sector undertakings, Statutory Bodies, Judicial Institutions, and Autonomous Bodies at Central Level	200
4.	Private Persons and organizations	135
5.	State Ministers and Members of Legislative Assemblies	6
6.	Union Ministers and Members of Parliament	4
7.	Others	4
8.	Requests / Comments / Suggestions	220
	Total	1427

Action on complaints received against public servants

Status of action on Complaints Received during the year 2019-20

S. No.	Action Taken	Number of Complaints
1.	Beyond Jurisdiction of Lokpal	1152
2.	Complainants Advised Filing on Prescribed Form	78
3.	Sent for Status/Inquiry Report	45
4.	Other Authority Being Seized of Matter	35
5.	Directions to Concerned Authority for Appropriate Action	32
6.	Others	5
	Total	1347

Complaints pending with other agencies

Status of complaints received during the year 2019-20, pending with various agencies.

Agency	No. of Cases for Status Report	No. of cases for inquiry
CVC	25	4
CBI	2	
M/O Water Resource	1	0
DG of Income Tax	1	0
M/O Culture	2	0
Railway Board	0	1
D/o Higher Education	3	1
D/o School Education & Literacy	1	0
D/o Post	1	0
M/o Shipping	1	0